

Inland AV Managed Services Packages & Options

Consult with your Inland Audio Visual representative to learn what package best suits your organizations specific requirements.

GOLD - Unlimited

24/7 Technical Support
Bridging
Infrastructure With Adequate Bandwidth
Firewall Traversal
Call Management

SILVER - Mon- Fri, 7 am - 6 pm

Technical Support
Call Management
Infrastructure With Adequate Bandwidth
Firewall Traversal
Access to Bridging

BRONZE - Pay Per Use

Bridging
Firewall Traversal
Infrastructure With Adequate Bandwidth
VC Suite & System Rentals
Archiving & Hosting Services
Other Digital Management Services



Videoconference Infrastructure and Peace Of Mind



Calgary	1.800.495.6006
Edmonton	1.800.587.4004
Regina	1.800.743.8008
Saskatoon	1.800.925.6006
Winnipeg	1.800.933.6006

www.inlandav.ca

CALGARY EDMONTON REGINA SASKATOON WINNIPEG

Inland AV Managed Services

Get more from your videoconference investment:
Access to infrastructure
Eliminate call connection frustration
Conserve resources with Call Management Services

Inland AV Managed Services

Common Videoconference Issues

Managed Services Solutions

Call Connection

Videoconference (VC) technology users often experience difficulties navigating through their corporate network infrastructure. Inadequate Internet connection capacity can inhibit video traffic, leading to dropped calls, poor connection, and considerable frustration with VC technology. Connecting mixed IP and ISDN sessions can also be problematic.



Professional Personnel & Service

Leverage Inland AV's video specific network infrastructure to ensure video calls are connected on time, every time. Minimize cancelled, dropped, poor quality video calls or problems bridging IP and ISDN systems.

The combination of network VC infrastructure and broadband connections eliminate the worry and frustration of making calls.

Firewall Traversal & Bridging

Firewall traversal is a major issue in effective VC. Successfully navigating various corporate networks can be complex, difficult and time consuming.

Most organization's VC networks accommodate for a limited number of sites being connected at once. The added ability to access more sites seamlessly is valuable to many organizations.



Infrastructure When Required

Utilize Inland AV's infrastructure solutions to expand your VC network as required. Navigate firewalls and connect to multiple sites seamlessly without having to incur significant capital expenditures on VC infrastructure.

Whether your current VC network is a point-to-point or a multi-point VC system, Inland AV Managed Services delivers efficient firewall traversal and data management for a complete telepresence experience.

Call Management

As the number of VC systems increases throughout an organization, management of the video meetings becomes cumbersome. Often, someone within the organization is delegated as the "video specialist". This frequently encroaches on their other job responsibilities or makes the use of VC dependent on this individual being available.

As VC use grows, the draw on personnel resources and costs increase.



At Your Service

Let Inland AV's Managed Services team administer your network of VC systems:

- Schedule your calls for you
- Send reminders to meeting participants
- Activate all systems and place all VC calls
- Ensure that all systems are connected and fully operational
- Competent technical support in Western Canada

All you have to do for your meeting is show up!

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